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## Major Events Security Framework: Facilitating collaborative planning

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## Outline

- MESF Overview
  - Vision
  - Characteristics
- Web 2.0
  - MESF knowledge perspective
- Demonstration
- Concluding remarks



## Major Events Coordinated Security Solutions (MECSS)

- To provide a large variety of collaborative S&T activities to reduce security risks associated with the 2010 Vancouver Olympics and future major events.





## Major Events Security Framework

- Reflects how RCMP leaders leverage operational **excellence and innovation** to achieve relevant, timely and quality **impact**– by making the systems (people, process and technology) through which security planning is provided more **lean, reliable, and responsive**.





## Vision to Impact

- To further enhance the preparedness of the Canadian Government through its security and safety stakeholders by formally establishing a standard and comprehensive approach to major event security and safety planning.





## Vision to Impact

- The framework is defined by its purpose in:
  - Facilitating an overarching guide for Major Events Security Outcome Management
  - Providing standardized planning process
  - Ensuring control of strategic & operational planning
  - Enabling strategic goals to be translated to operational level security objectives
  - Enabling stakeholders to guide development of the plan, and to synchronize & integrate joint operational security functions
  - Maximizing effective and efficient use of resources



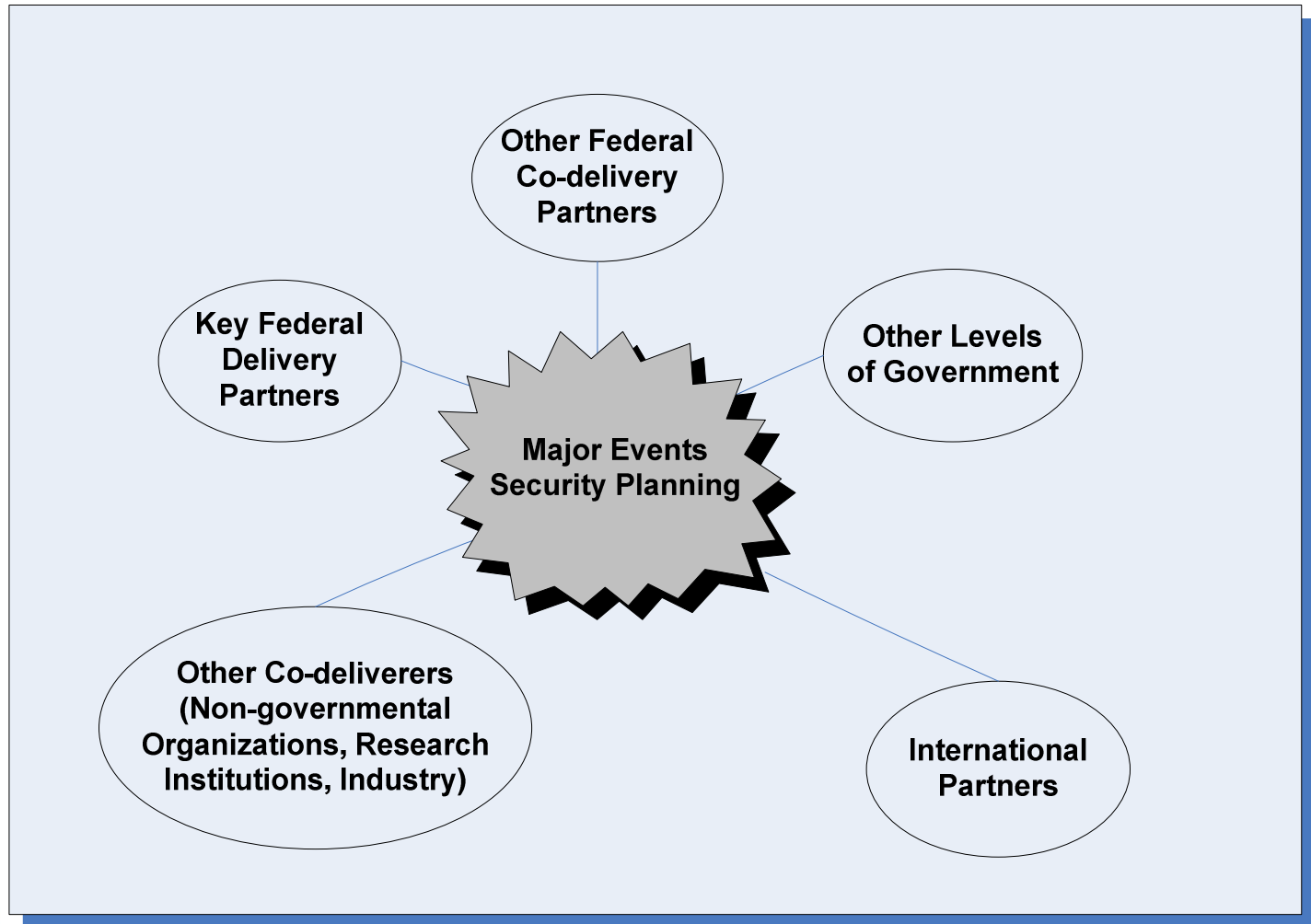


## Major Events Security Framework

- Key Characteristics:
  - a ‘whole of government’ forum that guides the collaborative planning and execution of security capabilities;
  - a knowledge management system that identifies best practices, captures lessons, effects change, and champions innovation;
  - a repository of value-added tools and technologies;
    - VSA/PSA, CBRNE, M&S
  - Governance, with the authority to link ‘policy, legislation and mandates’ with ‘functions, tasks, and expertise’, within the business planning cycle.



# Connecting distributed knowledge







## Aligning with Government: leading the way



“To renew the workplace, we must put greater emphasis on **collaboration, technology, innovation, back office systems and knowledge management**”.

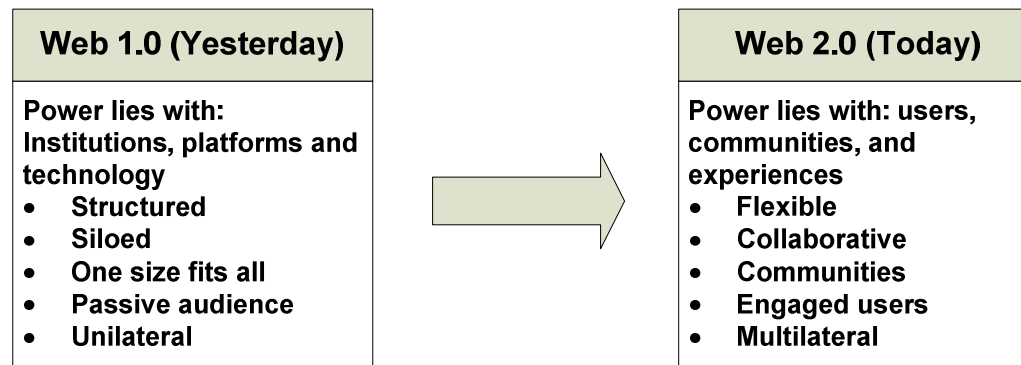
“Adopting Web 2.0 technologies such as wikis can help us to improve the productivity of our workplaces and better harness the skills and knowledge of public servants across the country. Moreover, the reality is that **newer public servants expect an enabling workplace**”.

» *Wayne Wouters, Clerk of the Privy Council*



# Evolving Web 2.0

**“A social structure in which technology puts **power in communities not institutions.**”**  
- Forrester Research



Source: Deloitte

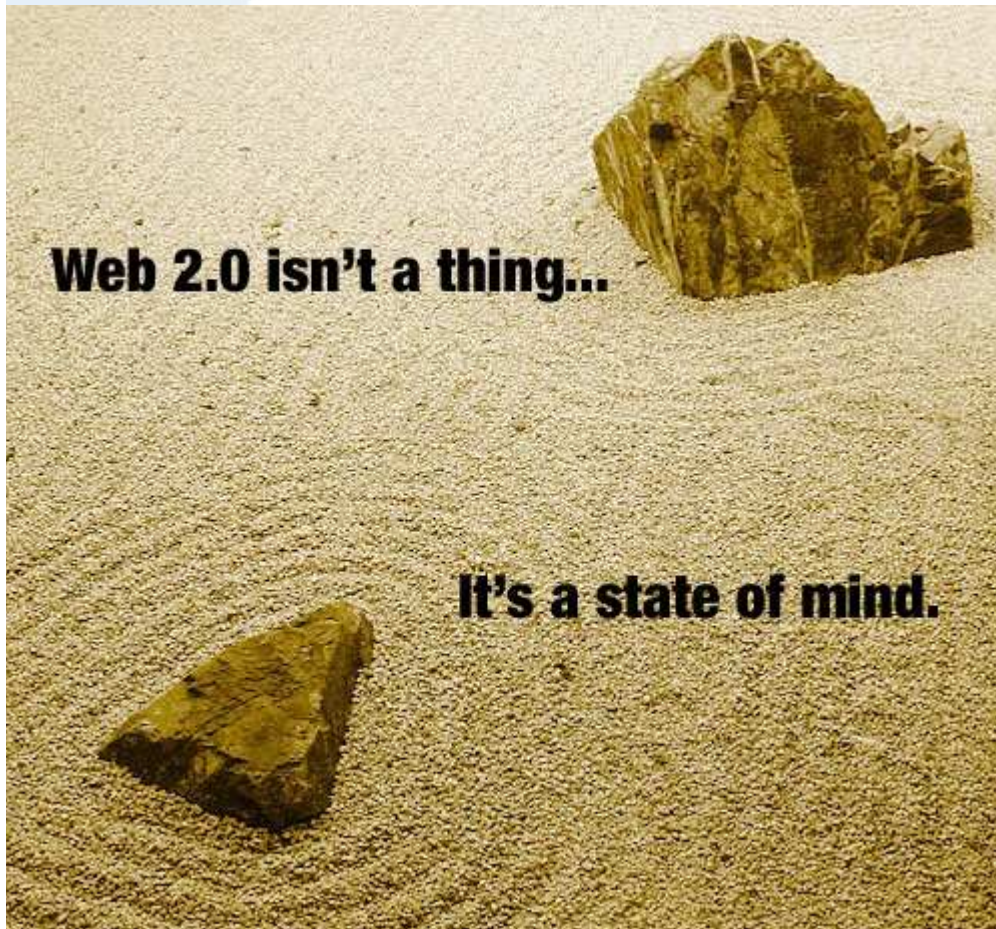


“To really understand Web 2.0 ... you have to think beyond today’s social software fads and start imagining **new combinations of interactions between people, software and data**, at every level of scale from individual to global. “

- Dion Hinchcliffe, Editor-in-Chief at Social

Computing Magazine





**A wiki is more than just software for enabling multiple people to edit web sites.**

**It is a metaphor for a new era of collaboration and participation.'**

**We will harness human skill, ingenuity, and intelligence more efficiently and effectively than anything we have witnessed previously.**





Collective knowledge, capability and resources embodied within a broad horizontal network of participants can be mobilized to accomplish much more. (Tapscott and Williams, 2006: 18)

Collaboration enables employees to engage and co-create with more people (geographically dispersed), with a richer, more versatile capability set



# Harnessing Collective Intelligence

## Integrated Planning Process for Major Events

- Peer production will harness distributed skill, ingenuity and intelligence
  - Unprecedented levels of collaboration
    - Whole of government
    - Knowledge sharing
    - Open Innovation
    - Challenging old mental models
    - Embracing new mental models
    - Enabling institutionalization of S&T



The understanding of knowledge management has undergone a paradigm shift from a static, knowledge-warehouse approach towards a more **dynamic communication-based** or **network** approach.

MESF is about making that knowledge **relevant, contextual and with impact.**





## What are the benefits of web 2.0 for the MESF?

- Improved collaboration and communication
- Increased transparency and responsiveness
- Greater access to new ideas
- Better creation and sharing of knowledge
- Broadened participation and reach
- Nurtured communities
- Leveraged best in class practices
- Enhanced access to expertise

GC 2.0 deepens relationships and improves service delivery associated with Major Events Planning.



## Concluding Remarks

- The MESF leverages the Web 2.0 technologies and their capacity to foster collaboration and interaction in geographically dispersed workgroups, either within or between companies.
- Web 2.0 applications help teams of highly specialized experts to create and nurture knowledge within common work projects

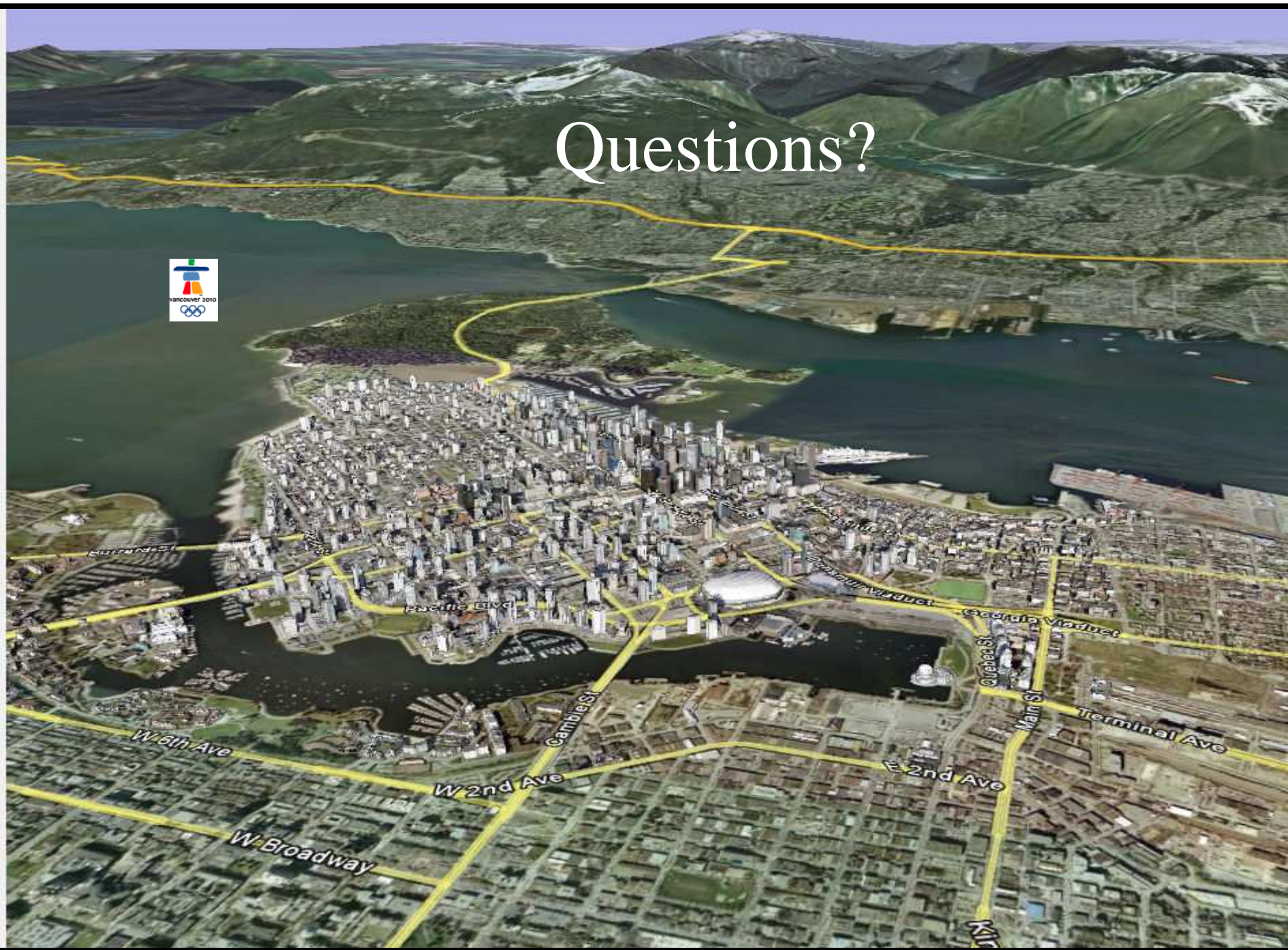


## Conclusion

- MESF is about connecting people to support collaborative planning for Major Events
  - Unprecedented levels of collaboration
    - Standardized (scalable) planning process
      - What to do and How to do it
    - Draws upon best practices
      - Links to knowledge repository of templates, examples and reference material
    - Links Whole of Government
      - Knowledge sharing (within RCMP and OGDs)
    - Challenging old mental models
    - Embracing new mental models
    - Effective and efficient use of resources



# Questions?



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